

ID Cards



Anthem PPO Enrollees

- Anthem does not automatically issue PPO ID cards to dependent children. To request a new PPO ID card for your enrolled dependents or verify coverage, you may call Anthem Member Services at 1-800-825-5541.

Kaiser Enrollees

- Kaiser's policy for existing members is if you have not received a new ID card in the last 365 days, they will receive a new one.
- If you receive a letter from Kaiser indicating that your coverage is transferring, do not panic! This is a standard letter that Kaiser is required to send when moving from one trust/JPA to another. Please contact Kaiser at 1-800-464-4000 if you have any questions.
- The new SISC PPO ID card will be used for both medical and prescription benefits.
- **Inform your providers and pharmacies of your new insurance and present your new ID card.**
- Members should begin receiving new SISC ID cards closer to the effective date these cards are for use after **October 1, 2021**.
- **If you need to access care and do not have your ID card**
- Anthem Members can call Member Services, request your new Anthem ID Number, go to the Anthem Website, register and print a temporary ID card. www.anthem.com/ca/sisc
- Kaiser Members can call Kaiser Member Services.
- Both Anthem and Kaiser have Digital ID cards available.